

**TSAC Minutes**  
**March 1, 2005**

**Present:** Carla Birckelbaw, Ken Fansler, Scott Genung, Jeff Grabb, Tom Heintzman, Krena Hoyt, Eric Hodges, Pete Juvinall, Shirley Murphy, Rudy Radosevich, Jason Tucholke, Steve Coan, Owen Williams, Eric Yeager

**Absent:** Kate Plantholt

**Agenda:**

1. POC (point of contact) registration form (Genung)
2. CoA exemption request process (Genung)
3. SMTP Authentication date (Genung)
4. ePO reviewer accounts (Genung)
5. Phaseout of ISUNET (Heintzman)
6. TTUG General Session agenda and focus group questions
7. Tech Time

**1. POC (point of contact) registration form (Genung)**

Genung distributed a draft of the Points of Contact registration form. On this document you list, in order of priority, the three individuals or groups that would be contacted in case of an emergency in an area. This contact information would only be used in a crisis situation like a critical virus outbreak when a host needed to be removed from the network or when a local area has an urgent need to contact a central group. The contact information could include email, office phone, pager, cell phone, area helpdesk number or whatever other means you might have for communication. This information would be managed and verified yearly by TSAC. The information would not be available to the general public.

Fansler wondered if signing a document like this would infer 24-hour response from a technician. Genung responded that it would not necessarily be so. He was going to add a field to the document where you could stipulate that you wouldn't be accessible after whatever time, but after that time Telecommunications would be able to take hosts offline if necessary. The document isn't ready yet, but should be distributed shortly.

**2. CoA Exemption Request Process (Genung)**

Genung spoke with Mark Walbert, who wanted to clarify that the CoA exemption Request Form is for hosts that either do not have an anti-virus solution available, cannot be promptly patched because of vendor stipulations, or no security updates are available. If a host does not have an anti-virus solution provided by McAfee, the cluster is responsible for finding a solution. CTSG will be using technologies like Nessus, vendor provided tools (like we've seen from Microsoft), and other web-based tools to scan for vulnerabilities and verify systems. They will be looking for the most common exploits (information gathered look a reputable source like SANS).

The CoA will go into effect on March 18, 2005. Email server registrations and exemptions must be turned in by March 17.

Concern was raised about the current version of Meetingmaker sending meeting invitations from hosts. The new email filters would break MM sending to off-campus hosts if the MM client is not set to send through an smtp server that has been identified in the network filters. Also, because Meetingmaker is not currently using LDAP authentication, enforcing SMTP authentication will break this functionality for everyone. Reportedly, the new version of MM would resolve this issue, but uncertainty over a long-term calendaring solution for campus has thus far prevented its upgrade. CISS will look into solutions to this problem – one discussed was to set up a proxy server that does not require authentication to handle MM invite requests.

### **3. SMTP Authentication date (Genung)**

SMTP Authentication has been moved back until after the semester is over. Williams wondered if it was possible to activate SMTP authentication and work in a mixed mode before the activation date, but was told we should already be able to do this. Radosevich reported that he had had success with several different MUA.

### **4. ePO reviewer accounts (Genung)**

The ePO Reviewer accounts will be managed by either Telecommunications or CISS. Local groups running ePO will need to setup an account with the username "secreview" and with a default password (to be decided) that will be changed by whoever is managing the account. This account will be read-only and will only allow access to the ePO information on the server.

As stated before, all hosts capable of running the ePO agent (currently only Windows) will need to have the agent installed to be compliant with the CoA. The agent can either be pointing to a local ePO server or the centrally managed server. Williams also inquired about usage of the central ePO server. This service is available to all areas without cost. If used, local support groups would be able to manage their own clients on the central ePO server. Interested clusters can contact CISS to set this up.

### **5. Phaseout of ISUNET (Heintzman)**

CISS would like to phase out the ISUNET domain by the end of this summer or at the latest December 2005. They are still trying to identify people who are using the domain. Williams mentioned that a couple areas in CAS-IT still needed some time.

### **6. TTUG General Session agenda and focus group questions**

Birckelbaw presented the agenda for the March 4 TTUG General Session and asked for feedback. She also suggested some focus group questions and there were no objections or

further suggestions from the group, other than to add a question gauging TTUG community interest in Oracle.

1. Campus Technology Policy & Planning Council updates (Mark Walbert)
2. End of Modem Pool (Mark Walbert)
3. Business Modem Pool (Mark Walbert)
4. Service Pricing (Mark Walbert)
5. Increased Bandwidth (Mark Walbert)
6. ISUnet Security Plan progress (Scott Genung)
7. vLAN Restructuring (Scott Genung)
8. AD 1.1 (Tom Heintzman)
9. Phaseout of ISUNET domain, WINS changes (Tom Heintzman)
10. Vendor Notes (Dave Greenfield)
11. Update on Student Computer Ownership Initiative (Dave Greenfield)
12. Q & A

## **7. Tech Time**

There was a short discussion about security of USB drives, to be continued at the next meeting